



# Sistemas Críticos

## ▣ Our Company

- ⌘ We are focused on IT solutions for Mission-Critical environments in multiple sectors: Energy, Financial Services, Pulp&Paper, Public Sector, Manufacturing and Telecommunications.
- ⌘ We have more than 20 years in the Payment Systems market.
- ⌘ Our teams are highly experienced and specialized professionals in each segment in which we operate.
- ⌘ We have offices strategically located to efficiently serve the Latin American region.
- ⌘ Our customers are leader companies in each industry.

## ▣ Our Tools

### ▣ Mission-Critical Engineering

- ⌘ Mission-Critical solutions consulting and design team.
- ⌘ Customer Assistance Center (CAC) to provide 7 x 24 support services and training for the whole line of our products and solutions.
- ⌘ Software development team specialized in Payment Systems.



### Portfolio

#### :: Software Solutions

TenS Portfolio for the Financial Services industry

##### :: TenS Gateway

Handling and routing of messages in multiple formats

##### :: TenS Switch

Handling, routing and processing of financial transactions in multiple formats and channels: ATM, POS, Mobil, WEB, etc.

##### :: TenS Authorizer

Flexible and configurable business rules

#### :: Hardware Solutions

Fault-Tolerant Servers for Continuous Availability

## Our Value Proposition

#### :: Expertise

- ✓ **Continuous Availability** for always-on solutions.
- ✓ **Total Flexibility** to meet the customer's need for rapidly follow the changes demanded by market dynamics.

#### :: Proven track record

- ✓ More than 20 years in the Payment Systems industry
- ✓ Regional presence for a deep understanding of the market and customer's requirements

[www.sistemascriticos.com](http://www.sistemascriticos.com)

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